How Do I Check the Status of My OSU Financial Aid on the OSU Portal?

OSU Self-Service System

Go to my.okstate.edu and sign in using your OSU O-Key email address and password.

- If you’ve activated your O-Key but can’t remember your password, click on the “Forgot Password?” link.
- If you haven’t activated your O-Key yet, please review the information at admissions.okstate.edu/information/freshmen/your-next-steps-freshmen.html.
- If you still can’t login with your O-Key, after following the steps above, contact the OSU IT Helpdesk at helpdesk@okstate.edu or call 405-744-4357.
- If you have questions about your status, contact the Office of Scholarships and Financial Aid at finaid@okstate.edu or call 405-744-6604.

Once you login, you will see the main portal page:

- Click on the “Self Service” icon.

At the Self-Service Main Menu:

- Click on the “Financial Aid” tab.
Checking Financial Aid Status (continued)

At the Financial Aid main menu:
- Click on “Financial Aid Status” to see an overall summary of your status OR click on “Eligibility” to go directly to view document requirements.

To select the aid year:
- Go to the “Select Aid Year” drop-down list
- Choose the award year you want to view
- Click “Submit”

Student Requirements/Eligibility Information:
- There are two ways to access Student Requirements information:
  - If you have unsatisfied requirements, you will see the “you have unsatisfied requirements for this aid year” message and you can follow that link to the eligibility requirements page,
  - OR
  - You can go directly to this information by clicking on the “Eligibility” link at the Financial Aid main menu.

- Student Requirements tab:
  - Displays both unsatisfied and satisfied requirements for the aid year.
  - All current unsatisfied requirements are listed together, followed by all satisfied requirements.
  - You will see a description of each requirement.
  - If the name of the requirement is blue, you can click the name to link to additional information and/or PDFs of required forms.

- Holds tab:
  - Includes only holds related to your financial aid eligibility. All other student holds, including enrollment and transcript holds, display in the “Student” section of the Self Service system.

- Academic Progress tab:
  - Includes only information related to your federal/state financial aid eligibility. You should check with the Registrar’s Office or your academic advisor regarding your academic standing as a student at OSU.

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