How Do I Check the Status of My OSU Financial Aid on the OSU Portal?

OSU Self-Service System

Go to **my.okstate.edu** and sign in using your OSU O-Key email address and password.

- If you've activated your O-Key but can't remember your password, click on the "Forgot Password?" link.

- If you haven't activated your O-Key yet, please review the information at admissions.okstate.edu/information/freshmen/your-next-steps-freshmen.html.

- If you still can't login with your O-Key, after following the steps above, contact the OSU IT Helpdesk at helpdesk@okstate.edu or call 405-744-4357.

- If you have questions about your status, contact the Office of Scholarships and Financial Aid at finaid@okstate.edu or call 405-744-6604.

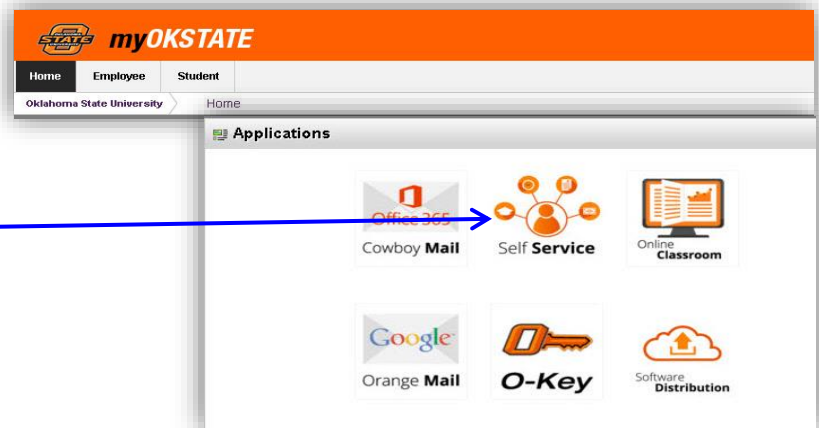### O-Key - Sign In Service

Login Address:

Password:

Login

Forgot password?
Need Help?
For security reasons, please Log Out and Exit your web browser when you are done accessing services that require authentication!

Once you login, you will see the **main portal** page:

- Click on the **"Self Service"** icon.

At the **Self-Service Main Menu**:
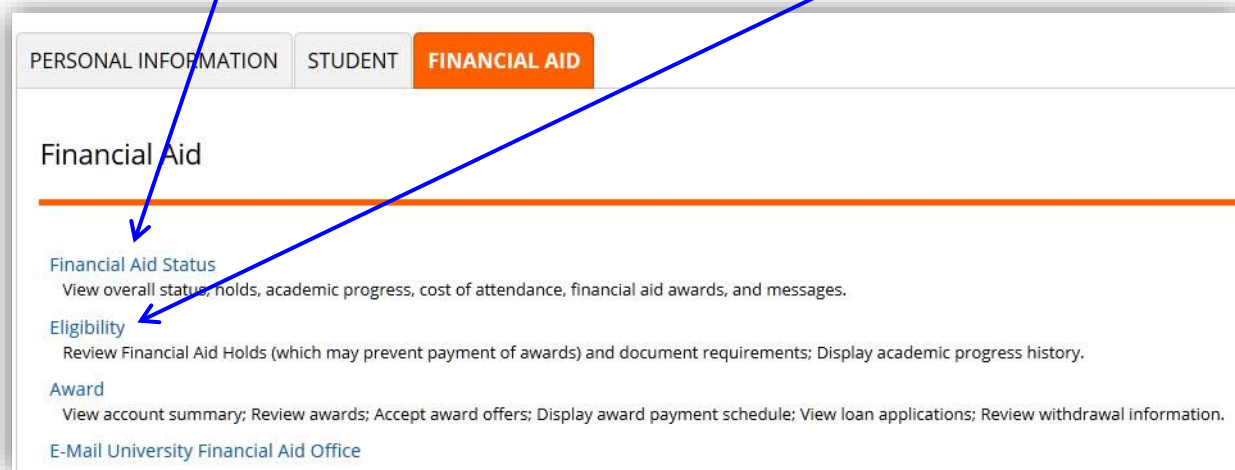- Click on the **"Financial Aid"** tab.

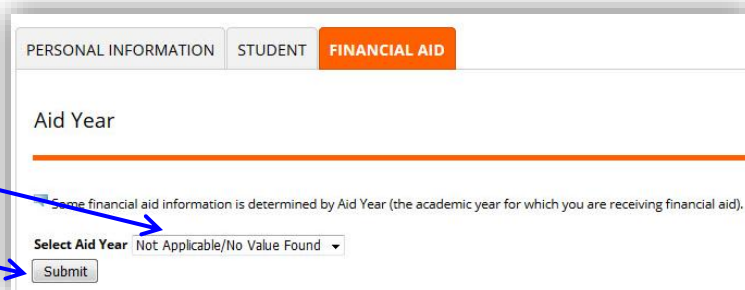PERSONAL INFORMATION   STUDENT   FINANCIAL AID

Main Menu

At the **Financial Aid main menu:**
- Click on **"Financial Aid Status"** to see an overall summary of your status **OR** click on "**Eligibility**" to go directly to view document requirements.

PERSONAL INFORMATION   STUDENT   **FINANCIAL AID**

Financial Aid

Financial Aid Status
View overall status, holds, academic progress, cost of attendance, financial aid awards, and messages.

Eligibility
Review Financial Aid Holds (which may prevent payment of awards) and document requirements; Display academic progress history.

Award
View account summary; Review awards; Accept award offers; Display award payment schedule; View loan applications; Review withdrawal information.

E-Mail University Financial Aid Office

To **select the aid year**:
- Go to the "**Select Aid Year**" drop-down list
- Choose **the award year you want to view**
- Click **"Submit"**

PERSONAL INFORMATION   STUDENT   **FINANCIAL AID**

Aid Year

Some financial aid information is determined by Aid Year (the academic year for which you are receiving financial aid).

Select Aid Year Not Applicable/No Value Found ▾
Submit

Student Requirements/Eligibility Information:

- There are **two ways** to access Student Requirements information:
  - If you have unsatisfied requirements, you will see the "you have <u>unsatisfied requirements</u> for this aid year" message and you can follow that link to the eligibility requirements page,

  OR
  - You can go directly to this information by clicking on the "Eligibility" link at the Financial Aid main menu.

- **Student Requirements** tab:
  - Displays both unsatisfied **and** satisfied requirements for the aid year.
  - All current unsatisfied requirements are listed together, followed by all satisfied requirements.
  - You will see a description of each requirement.
  - If the name of the requirement is blue, you can click the name to link to additional information and/or PDFs of required forms.

- **Holds** tab:
  - Includes **only holds related to your financial aid eligibility**. All other student holds, including enrollment and transcript holds, display in the "Student" section of the Self Service system.

- **Academic Progress** tab:
  - Includes **only information related to your federal/state financial aid eligibility**. You should check with the Registrar's Office or your academic advisor regarding your academic standing as a student at OSU.

If you have questions about your status, contact the Office of Scholarships and Financial Aid at
finaid@okstate.edu or call 405-744-6604.